



**BALLAURA**  
WELLNES SPA

1017 4th Ave. Olympia, WA 98506

E: [memberships@ballaura.com](mailto:memberships@ballaura.com)

T: 360.539.7726

## **BALLAURA WELLNESS SPA MEMBERSHIP BENEFITS & DETAILS**

The Ballaura team wholeheartedly believes in self-care as a way of healing and overall wellness. We've carefully and thoughtfully created a membership program for you that stands in line with our mission to help you relieve, relax and recover. Your commitment to a Ballaura Wellness Membership is also a commitment to be the best version of yourself.

The Ballaura Promise: Your time with us is valued, please note we are dedicated to you getting the FULL time during your massage session. When we say 60 or 90 minutes, it's not a minute less.

\*All services come with Dry Brushing

### **THE SIGNATURE MEMBER 60**

- \$65

- One 60-minute custom massage
- Unlimited additional 60-minute massage treatments at the discounted Member rate of \$65
- 15% off of all specified products in stock
- Earn FREE services with referrals

### **THE SIGNATURE MEMBER 90**

- \$105

- One 90-minute custom massage
- Unlimited additional 90-minute massage treatments at the discounted Member rate of \$105
- 15% off of all specified products in stock
- Earn FREE services with referrals

### **DETAILS:**

- Complete appropriate paperwork and one time \$25 membership fee for activation.
- You will be charged the specified amount each month on the 1st or 15th.
- Call and book your appropriate service each month.
- You can gift your massage once per month. Gifting must be done by letting us know through a written request via email prior to setting up the gifted appointment.
- Your sessions do not expire. You will accrue a balance on your account.
- Earn free sessions when you refer to friends and family who sign up for a Ballaura Wellness Membership.

# **BALLAURA WELLNESS SPA MEMBERSHIP BENEFITS & DETAILS CONTINUED..**

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## **MEMBERSHIP REFERRAL PROGRAM**

You are the best source of referrals. To show our appreciation, when you introduce a new member to Ballaura Wellness Spa in the first 30 days of your membership, you will receive a 60-minute complimentary massage treatment. You are eligible to receive a complimentary 30-minute upgrade for each additional member enrollment after your first month of membership.

## **MEMBERSHIP HELP**

If you have questions or concerns regarding your membership, you may contact Ballaura Wellness Spa for assistance or email [memberships@ballaura.com](mailto:memberships@ballaura.com).

## **CANCELLATION POLICY**

You may cancel your appointment without charge up to 24-hours preceding your appointment. Same day cancellations and NO-SHOWS will result in redeemed services for the member. Membership cancellation notice must be given 30 days prior to the cancellation date.

# BALLAURA WELLNESS SPA MEMBERSHIP ENROLLMENT FORM

Member Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

This agreement is made effective on \_\_\_\_\_ (date) between Ballaura Wellness Spa and \_\_\_\_\_ (name). The Initial Term of this agreement is 90 days and will automatically renew on a month-to-month basis until cancelled in accordance with this agreement by emailing **memberships@ballaura.com**.

## CREDIT CARD AUTHORIZATION

\_\_\_\_\_ (initial) I authorize Ballaura Wellness Spa to charge my credit card for a monthly Charge of \$\_\_\_\_\_ on the 1st \_\_\_\_\_ or 15th \_\_\_\_\_ of every month.

\_\_\_\_\_ (initial) I understand that at the end of my membership term, this agreement will automatically renew on a month-to-month basis until I cancel. I also understand that after the Initial Term I must provide 30 days written notice of cancellation by emailing **memberships@ballaura.com**.

\_\_\_\_\_ (initial) I understand that each month my membership service will be available on the date of my monthly membership payment. If I choose to add additional services I will receive them at the same discounted member rate and the card on file will be charged at the time of service.

\_\_\_\_\_ (initial) I understand I may cancel or reschedule my appointments with no charge by providing a 24-hour notice. Same day cancellations and NO-SHOWS will result in redeemed services for the members.

\_\_\_\_\_ (initial) During the Initial Term, I understand that I may cancel the Agreement only if: (1) I provide written proof that I am moving out of the area, (2) I provide a written statement from a medical provider certifying that I am unable to receive treatment for medical reasons; or (3) other extenuating circumstances exist that Ballaura Wellness Spa decides at its sole discretion to permit cancellation of the membership during the Initial Term.

## AGREEMENT SIGNATURE

I agree to all of the above terms as stated.

\_\_\_\_\_  
Member Signature

\_\_\_\_\_  
Member Name Printed

\_\_\_\_\_  
Buyer Signature (if different from member)

\_\_\_\_\_  
Buyer Name Printed